

# Long E-mails and Internet Connections

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**Abstract.** Fetching e-mails is a daily task. However, when an e-mail size overcomes a given threshold, e-mail communication becomes more difficult, because slow. This is principally due to the outgoing speed of cheap Internet connections. We propose here a mechanism which limits this problem.

**Keywords:** E-mails.

## 1 Introduction

Fetching e-mails is a daily task. E-mail communication has become a *real alternative* to traditional communication medias, which are principally represented by (mobile) phones (through SMS or calls). However, when an e-mail size overcomes a given threshold, e-mail communication becomes more difficult, because slow. This is principally due to the outgoing speed of cheap Internet connections. We propose here a mechanism which limits this problem.

## 2 Context

A traditional way to communicate through e-mails is to choose to **ANSWER** to a read e-mail. This can be achieved on various e-mail clients (with or without a WWW GUI interface). Using this very useful method, one's e-mail can become quickly long, thus having a big size.

The phenomenon (which was explained in Section 1) only appears when, once an e-mail has been sent, this e-mail is reused many times to continue a given discussion related to the subject of the first mail. We only consider two persons sending e-mails using POP and SMTP protocols, that is, the most used protocols because of their simplicity and reputation.

In a more formal way, let's take two persons  $P_i$  ( $i \in \{1, 2\}$ ) communicating through e-mail. One of these  $P_i$ , say  $P_2$ , sends a first e-mail to the other ( $P_1$ ). Once this e-mail has been read,  $P_1$  answers for the first time (to  $P_2$ ), and the reply is thus sent, then received, by  $P_2$ . Such a transaction is equivalent to *two sessions*. A *session*  $s_j, j \in \mathcal{S}$ , is thus successively defined by an e-mail reception, reading, replying and sending (by only one person, as shown before), the  $\mathcal{S}$  set being the set of all the sessions.

If at least one of the  $P_i$  has to communicate regularly with the other  $P_i$  about the same precise subject, each of these  $P_i$ 's e-mail clients will, when receiving an e-mail of the other  $P_i$ , attach the rest of the e-mail to the current e-mail. That is very useful in an e-mail conversation to know precisely what one is answering to, or even to proof other' words.

It is clear that if

1.  $|\mathcal{S}| \gg$  (that is, if the cardinal of the set of all the sessions is bigger and bigger, the number of sessions being bigger and bigger), the fetching of the  $s$ -related e-mails will take more and more time,
2.  $|\mathcal{S}| \pmod{2} = 0$ , both  $P_i$  are replying to these e-mails. We here consider an infinite conversation (that is,  $\mathcal{S}$  is an infinite set at a given point, but it keeps being finite for our examples).

We consider two extreme cases:

1. A session is formed by an average amount of 10 words, such as

What do you think about this? I really like it.

2. A session is formed by an average amount of 1000 words, such as 100 times the given sentence.

We illustrate the phenomenon for both cases at Table 1, p.2 with a connection having a theoretical speed of 4096Kbps (2048 Kbps in practical measures) for Reception, and 256 Kbps (resp. 32.25 Kbps in practical measures) for Sending. This connection is in Belgium, and no other task is performed during the test. Values of  $|\mathcal{S}|$  are rounded to be in  $\mathbb{Z}$ .

## 2.1 Results

Size of the e-mail	(s)			# Sessions	
	Fetching time	Sending time	Total session time	$ \mathcal{S} $ (10 wds. avg.)	$ \mathcal{S} $ (1000 wds. avg.)
$\vdots$	$\vdots$	$\vdots$	$\vdots$	$\vdots$	(N.A., too few words)
2 Ko (16 Kb)	0.0078125	0.4961240	0.5039365	2	$\vdots$
10 Ko (80 Kb)	0.0390625	<b>2.4615385</b>	<b>2.5006010</b>	10	$\vdots$
50 Ko (400 Kb)	0.1953125	<b>12.3076923</b>	<b>12.5030048</b>	50	$\vdots$
100 Ko (800 Kb)	0.3906250	<b>24.6153846</b>	<b>25.0060096</b>	100	1
170 Ko (1360 Kb)	0.6640625	<b>41.8461538</b>	<b>42.5102163</b>	160	$1.7 \approx 1$
200 Ko (1600 Kb)	0.781250	<b>49.2307692</b>	<b>50.0120192</b>	200	2
500 Ko (4000 Kb)	1.9531250	<b>123.076923</b>	<b>125.030048</b>	500	5
$\vdots$	$\vdots$	$\vdots$	$\vdots$	$\vdots$	$\vdots$

**Fig. 1.** Results of e-mail sessions.

## 3 Interpretation

One can clearly notice that, according to Table 1,

1. If the average amount of words in a session is equal to 10, the sending time of the e-mail becomes too big (and is considered *very slow*) after 10 sessions,
2. If the average amount of words in a session is equal to 1000, the sending time of the e-mail becomes too big (and is considered *very slow*) after 0.1 session(!)

These remarks have sense, as e-mail is a quick communication way, and waiting more than 2 seconds to send an e-mail is too much. Furthermore, sending time of an e-mail handicaps total session time, which leads to a slower communication.

## 4 Proposition

Whatever the average number of words in a session, and according to the results of Table 1, a proposition has to be developed in order to lower

1. the sending time,
2. (and) the fetching time

of such e-mails. The fetching time is a little bit less important, as there needs to be at least 500 10-words-composed sessions (resp. 5 1000-words-composed sessions) to make fetching time as much annoying as sending time.

On one hand, when  $P_2$  is replying to  $P_1$ ,  $P_2$  does not *need* to *send* the *whole* e-mail (that is, the current answer, and the quotation of both old answers) to its SMTP server.

On the other hand, when  $P_1$  receives  $P_2$ 's reply to  $P_1$ 's e-mail, it would still be appreciable for  $P_1$  to *receive* the *complete* e-mail.

Based on these two assumptions, we now give a method which would enhance the speed of delivery of such e-mails: output and input speeds.

#### 4.1 POP Server As a Quotation Gateway

We here consider arbitrarily one of the  $P_i$ ,  $i \in \{1, 2\}$ . Let's take  $P_2$ . If  $P_2$

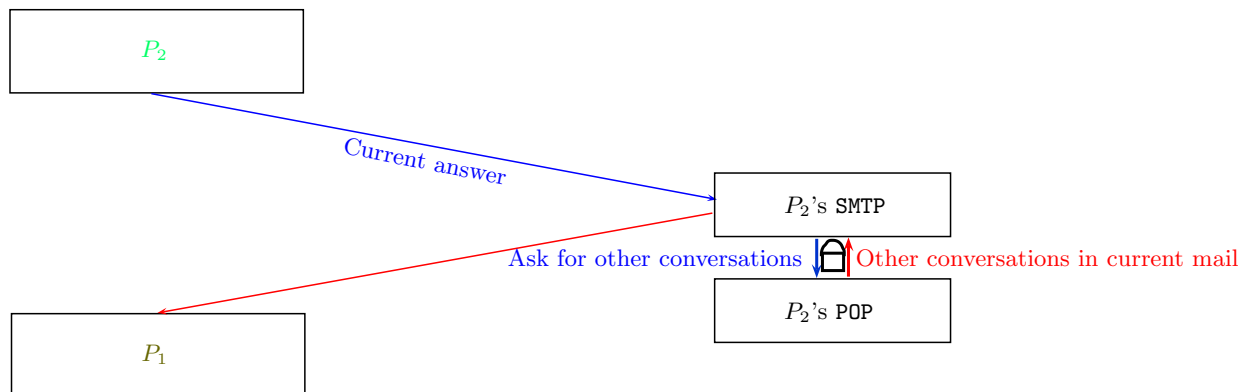
1. has a POP account, *and* that
2. sees his e-mail client not being configured to automatically delete fetched messages from the server,

an efficient way to communicate can be considered; it is schematized at Figure 4.1, p. 3. It would greatly enhance the replying time of  $P_2$ , still providing  $P_1$  with the whole message.

If the second condition is not fulfilled, the method can be adapted easily. The first condition is always verified, as  $P_2$  is assumed to be only using a POP server for his e-mails' fetching.

Completely (*i.e.* from the beginning to the end) using SMTP server as a quotation gateway would not be a good idea, as a SMTP server is made to *send* e-mails, not to hold them.

The connection from  $P_2$  to  $P_2$ 's POP server could be achieved easily and securely with an authentication, even if  $P_2$ 's POP and  $P_2$ 's SMTP servers are not on the same group of machines.



The steps would thus be the following ones:

1. (1 time) One of the  $P_i$  (say  $P_2$ ) sends his first message to the other  $P_i$  (say  $P_1$ ), through  $P_2$ 's SMTP server,
2. (1 time) The other ( $P_1$ ) receives  $P_2$ 's e-mail thanks to  $P_1$ 's POP server,
3. If the e-mail which  $P_1$  has just received, has a size near the defined threshold, a signal is sent to  $P_1$ 's SMTP server,
4.  $P_1$  replies to  $P_2$  through  $P_1$ 's SMTP server:
  - (a) If the signal has been sent, every text in the e-mail, except current text (text of this session), will be sent and attached by  $P_1$ 's SMTP server to  $P_2$ 's new e-mail (from  $P_1$ ), the current text being sent by  $P_1$ ;
  - (b) If the signal has not been sent, the communication keep using traditional methods until the next signal,
5. The process restarts until  $P_1 \leftrightarrow P_2$  communication is finished (hypothetically, never).

## 5 Benefits

The main concepts which had to be respected using a given method were the following:

1. The  $P_i$ 's are able to see in an opaque way (*i.e.* without changing anything in their habits) quotations of old messages in the same e-mail,
2.  $P_i$ 's I/O times must be kept as small as possible.

These two objectives are respected with our proposition. However, we have not quantified yet how much such a method would be interesting for the  $P_i$ 's. The main advantage of our method is that, to lower  $P_i$ 's e-mails' replies' I/O times, it uses the servers' Internet connections, but *not* in an *outrageous* way.

For example, assuming e-mail replies' composition (*i.e.* appending of previous quotations and old text to the current message) tasks are time-negligible (as they only use CPU time, this assumption can be done as this *task is easy*), the time of a session expression, multiplied by a  $d$  constant, equals

$$d \cdot t_{\text{session}} := t_f + t_s,$$

can be divided by a  $d$  factor, thus giving

$$t_{\text{session}} = \frac{t_f + t_s}{d}, \quad (1)$$

$t_f$  and  $t_s$  being respectively the amounts of time needed to fetch and to send the complete e-mail. We define  $d := d_f + d_s$ ,  $d_f$  and  $d_s$  being respectively the factors of fetching and sending, with

$$d_f = \frac{s_f}{2400} \quad (2)$$

$$d_s = \frac{s_s}{256}, \quad (3)$$

$s_f$  and  $s_s$  being respectively the *practical* (*i.e.* measured, not theoretical) speeds of reception and sending of the servers.

It leads to a global expression

$$t_{\text{session}} = \frac{t_f + t_s}{\frac{s_f}{2400} + \frac{s_s}{256}}. \quad (4)$$

In this expression, if we let  $s_f \rightarrow +\infty$  and  $s_s \rightarrow +\infty$  (that is, servers' fetching and outgoing speeds are positively infinite), thus asking simultaneously

$$\lim_{s_f \rightarrow +\infty} d_f = +\infty, \quad (5)$$

$$\lim_{s_s \rightarrow +\infty} d_s = +\infty, \quad (6)$$

we can consider

$$\lim_{\substack{d_f \rightarrow +\infty, \\ d_s \rightarrow +\infty}} t_{\text{session}} = \lim_{\substack{d_f \rightarrow +\infty, \\ d_s \rightarrow +\infty}} \left( \frac{t_f + t_s}{\underbrace{\frac{s_f}{2400}}_{=d_f} + \underbrace{\frac{s_s}{256}}_{=d_s}} \right) = 0, \quad (7)$$

as  $t_f > 0$  and  $t_s > 0$ , thus showing that the  $P_i$ 's fetching and sending times won't be as limited as before.

## 6 Theoretical Results

If we let, for example,  $s_f = 24\,000$  Kbps and  $s_s = 25\,600$  Kbps, we have

$$t_{\text{session}} = \frac{t_f + t_s}{10 + 100} = \frac{t_f + t_s}{110}; \quad (8)$$

that is,  $d = 110$ . In the case where this method was not used, we can consider  $s_f$  and  $s_s$  being respectively equal to the  $P_i$ 's  $s_f$  and  $s_s$  speeds, as the transaction is limited by the  $P_i$ . It thus leads to

$$t_{\text{session}} = \frac{t_f + t_s}{2}, \quad (9)$$

and, as

$$\frac{110}{2} = 55, \quad (10)$$

it shows us that a server executing our method, and having  $s_f = 24\,000$  Kbps and  $s_s = 25\,600$  Kbps, thus speeds being 10 times equal to  $P_i$ 's ones, gives a 55 global improvement.

## 7 Conclusion

In Section 1, we introduced the problem. Context and results were given in Section 2. We then interpreted results in Section 3, and made a proposal in Section 4. Benefits were exposed in Section 5; they were illustrated by a theoretical example in Section 6. This proves that this method is effective, and working. It should next be implemented.